

### **GENERAL CONDITIONS**

### PARATISSIMA FACTORY - CAVALLERIZZA TORINO

# **"ATELIER" FORMULA**

Informed consent

### 1. Permanence

The ATELIER formula of PARATISSIMA FACTORY requires a minimum of 3 months' use in rooms of different sizes and types.

### PARATISSIMA FACTORY prices include:

- security service from Monday to Friday from 9:00 a.m. to 6:00 p.m. and video surveillance h24/7;
- cleaning of common areas and connections;
- heating utilities in the period from 1 January to 15 April 2023 and in the period from 15 October to 31 December 2023;
- equipment of one 1500w electric heater per room in the period 1 January to 15 April 2023 and in the period from 15 October to 31 December 2023;
- a personal badge giving access to the common areas of the Paratissima Factory floor, to the other common areas of the other common spaces in the complex of Cavallerizza, discounts, reductions and free admission to the exhibitions of Paratissima and the Cavallerizza.

### PARATISSIMA FACTORY prices do not include:

- cleaning of the assigned room;
- furnishing of the assigned room
- anything not expressly described in "Prices include".



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#### Additional services:

• Room cleaning  $\rightarrow$  room1 PAX:  $\in$  25,00

The above amounts for management costs and surcharges are subject to VAT at the legal rate. Separate contracts for the use of space may be drawn up with individual occupants of a unit if the conditions are met.

### 2. Booking and deposit

After receiving the application form, PRS s.r.l. Impresa Sociale will confirm the actual availability of the unit of the type requested, the relative price and the method of payment by sending a booking form. In the absence of reconfirmation, the request will not be automatically accepted.

A deposit of one month's rent is required to complete the booking. If the deposit is not paid at the time of booking, the reservation will be invalid and no accommodation will be reserved for the applicant.

The deposit can only be paid by bank transfer. In the case of a bank transfer in a foreign currency, any bank charges shall be borne by the customer.

### 3. Cancellation of the reservation

3.1 In the event of cancellation of the booking the client will be entitled to a refund of the amount deposited if the notice of cancellation is received within the 15th day of the expected date of arrival or a penalty of one month's rent will be requested if the notice is received in the last 15 days. In this case the cancellation fee will be deducted from the deposit already paid, any excess amount will be refunded by bank transfer.

3.2 On the contrary, if PRS s.r.l. Impresa Sociale should withdraw from the holiday contract due to the unexpected unavailability of the booked unit, the customer will be refunded the amount paid.

# 4. Prices and payment methods

4.1 The price of the service, to be paid in quarterly installments in advance, shall be paid by the day of arrival and, for the following quarters, by the 5th day of the month in which the invoice is issued. The price of the stay can be paid by bank transfer, credit card, debit card. **In case of bank transfer in foreign currency, any bank charges are to be paid by the customer.** 

4.2 Any additional costs relating to utilities and any ancillary costs borne by the client shall be charged on a monthly basis and must be paid by the 5th of the following month and in any case no later than the day of departure from PARATISSIMA FACTORY.

### 5. Acceptance of the room unit

Guest registration and handover of the unit takes place from 14.30 onwards. At the time of handover, the condition of the unit is checked with the guest, as well as the consistency of the equipment listed in the inventory in each unit.

### 6. Constitution of the security deposit

# On the arrival of the guest, the amount paid as a deposit (one month's rent) shall constitute the security deposit to guarantee the obligations arising from the service contract.

The deposit will be refunded on condition that the guest has fulfilled his or her obligations, including, but not limited to, proper conduct of the unit, payment of the service charge and any expenses.

Upon the guest's departure a joint inspection of the unit will be carried out, if there are no damages, following the guest's departure the monthly payment will be returned by bank transfer.



### 7. Withdrawal

If the guest wishes to leave the unit early, he/she must give PRS Srl Impresa Sociale a notice of 3 months.

### 8. Renewals

The service contract with Paratissima Factory ends on 31/12/2023 and there is no tacit renewal for either party. Guests will be notified of the possibility of any contract extensions by 1 September 2023.

### 9. Visitors

When welcoming visitors, guests must comply with the provisions set out in the Rules and written procedures. In any case, it is forbidden for guests and visitors to stay overnight and for them to stay beyond the hours specified in the Regulations.

### **10.** Animals

Pets are not allowed.

### 11. Express resolutive clause

PRS s.r.l. Impresa Sociale reserves the right to terminate the service contract for non-fulfilment in the following cases breach of one of the following clauses occurs:

- failure to pay the price of the service and/or any additional costs (Art. 4);
- non-payment of the security deposit (Art. 6);
- prohibition of overnight guests and visitors;
- repeated (at least two) violations of the regulations posted in the units, contested in written form by PRS s.r.l. Impresa Sociale.



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PRS s.r.l. Impresa Sociale also reserves the right to terminate the service contract for non fulfillment in all cases in which the room is not used for requirements pertinent to the Paratissima Factory project but for the exercise of commercial activities and/or contrary to public order or morality. The dissolution of the service contract will occur automatically, following the communication by PRS s.r.l. Impresa Sociale of the decision to make use of this termination clause.

### 12. Office hours

PRS srl staff is available to guests from 10 a.m. to 5 p.m. Monday through Friday by appointment.

#### 13. Unit rearrangement

Cleaning is the responsibility of the guest.

PRS s.r.l. Impresa Sociale provides a cleaning service, which can be requested at the reception for an extra charge as described in the pricing plan.

At the release of the room or portion of it PRS will carry out a compulsory final check and in case the room is not in the same condition as the one in which it was checked in, the deposit or part of it may be retained for extraordinary cleaning and restoration work.

### 14. Damage or theft

PRS Srl Impresa Sociale shall not be liable for any loss, theft, deterioration of property or personal objects left in the units. In the above cases, the guest must still report the incident to PRS srl staff.



### **15. Attachments**

The following attachments shall be deemed to be an integral part of the General Conditions of Service:

Attachment 1 - INVENTORY OF EQUIPMENT AND DAMAGE QUOTA

Attachment 2 - LIST OF REFERENCE PRICES

Attachment 3 - INTERNAL REGULATIONS

### For acknowledgement and acceptance

Torino, ....../....../ ......../

Signature .....

Pursuant to and for the purposes of art. 1341 of the Italian Civil Code, I specifically approve art. 3 (cancellation, early withdrawal), art. 7 (withdrawal), art. 13 (damage or theft).

Torino, ....../...../ ....../

Signature .....

